



Village Greenes Community Association
Residential SNOW REMOVAL POLICY 2025-2027

In anticipation of the approaching winter weather season, the Board of Trustees would like to review the VG snow removal procedures for residential properties as contracted with Outdoor Solutions (OS).

Please refer to this document before reporting any concerns to the VG Office.

- The VGCA/OS contract requires snow removal from all driveways, perimeter sidewalks, walking paths, exterior steps, landings, front entranceways, resident walkways, trash/dumpster enclosures, fire hydrants, storm drains, and handicap areas.
- Residential properties will be cleared by shoveling. No heavy equipment will be used. ***There will be no application of salt products on residential properties.***
- The use of calcium chloride has been approved for common ground sidewalks and the Marigold path.
- The use of a salt mixture has been approved for streets and our VG parking lot.
- Snow removal is done by contract with Outdoor Solutions who also has a contract with Evesham Township to plow VG streets as well. As such, Outdoor Solutions will make sure no residential driveways are blocked due to street plowing.
- The decision to begin the removal of fallen snow is made by the VG Land Management Committee in conjunction with Outdoor Solutions, based on the amount of snowfall, the temperature for the day, and subsequent weather for the following day(s). ***Please note:***
 1. ***Snow removal does not start until the snow fall has ended.***
 2. Snowfall accumulation will be “certified” as determined by the National Weather Service and Weather Works.
 3. **Snow accumulation of 3 inches or more:**
 - a. Snow removal (by shovel) from residential property.
 - b. Plowing of the streets will be done first, followed by driveways and sidewalks. Areas around mailboxes will also be done. Homeowners are responsible for street areas where vehicles are parked.
 - c. While residential sidewalks are the responsibility of the homeowner, residential sidewalks will be cleared by OS. Application (by hand) of calcium chloride on residential sidewalks will be done at the discretion of the Land Management Committee.
 - d. Homeowner driveways with parked vehicles will have limited snow clearance.
 4. **Snow accumulation of less than 3 inches:**
 - a. Snow removal as noted above (#3) is at the discretion of the Land Management Committee with input from the Board of Trustees, and depends on:
 - i. The depth of the snowfall.



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- ii. Snow/ice mix.
 - iii. Weather conditions following the snowfall – i.e., sunshine, rising temperatures.
 - b. Houses situated on the shady side of the street may receive special clearing.
5. **Ice storms:** if the weather event is mostly ice, if desired, it is the homeowner’s responsibility to spread ice melt on individual properties. ***Calcium Chloride is the recommended material to spread***, so as not to damage the concrete, walkways, and driveways – especially if driveways are other than blacktop.

Exceptions to this Policy

If a homeowner chooses not to have Outdoor Solutions shovel their property, **the homeowner MUST contact the VG Office stating the reason.** The homeowner is responsible for marking the area of the property that is not to be done – such as placing a cone(s) or yellow caution tape.

1. We are also putting together a list of “special needs” residents who need to have their driveways cleared first. These “special needs” are:
 - A medical condition that would require emergency service access.
 - Anyone who receives hospice services or treatments due to an illness.
 - Anyone employed as a First Responder, Nurse, Doctor or Police officer.

Please submit your name, address, and reason for needing an exception or special service to our Property Manager, Angel Foote, at villagegreenes@gmail.com, or contact the VG office at 856-596-9660.

ALL inquiries regarding snow removal services must be reported to our Property Manager. We remind you that homeowners are not to confront Outdoor Solutions workers. They receive directions only from OS managers.

Thank you for you cooperation. We’re looking forward to a mild winter!!

A pdf version of the document is available on the VCA website and on the VG weekly Email community update.